



Warranty Claims

All warranty claims must be submitted to OCC Outdoors within 30 days of failure.

Warranty

OCC Outdoors does hereby warranty to the persons purchasing these services: a 3-year warranty on the stain, a 10-year warranty on the structure, a 40-year warranty on the metal roof, and a 20-year warranty on the shingle roofing.

OCC Outdoors will promptly repair or replace, at its sole expense, such expense, such as timber frame or construction with one of like or similar style and quality if it has been found defective due to improper workmanship or materials (if provided/built by OCC Outdoors). OCC must be notified within 10 days of the defect being discovered. In the event a claim based upon this warranty is made to OCC Outdoors, the claimant will give OCC a written notice of the claim in order that an officer or disinterested representative selected by OCC Outdoors can have the opportunity to examine the product

No other person has the authority to alter the terms of this warranty.

OCC Outdoors will not be responsible for any consequential damages arising out of any breach of this express warranty or any implied warranties. The purchaser's remedy will be strictly limited to the reconstruction, repair, or replacement of the product.